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S. Mann CEO

5 September 2025

Dear Parent/Carer,

EduLink One – September 2025

I hope this letter finds you well. I am pleased to let you know that following on from feedback received we are launching EduLink One for all parents and students this week in replacement of our Insight web browser.

EduLink One is a web and app-based system that will greatly enhance how we share information and communicate with students and parents. The system will provide one-stop access to your child's timetable, attendance information, achievement (positive erefs) and behaviour points (negative erefs), as well as other important academic information.

We are confident that EduLink One will make communication between students, parents and teachers more efficient and effective. This will include a noticeboard and calendar to ensure you can stay informed about any upcoming events or important announcements should you not wish to follow us on social media.

If you have not already logged in, you will have received an activation email with your username and a password reset link today. Please ensure you check your junk folder if you have not received your email in your main inbox. If you have more than one child at the school, you will only require one account and all children will be visible through this. Please note that your activation email is unique to you and your activation link will expire after **fourteen days** if it is not used.

You can reset your password, should you need to, by clicking 'Reset Login' on the main app page. You will then need to enter your registered email and then click "Reset Password". EduLink One will then send you an email with instructions on how to set a new password.

We have produced a parental guide to some of the features available on EduLink One and this has also been sent out with this letter. Please note that not all features are currently available for use and we will be adding features throughout this academic year

To use EduLink, you will need to access the website or download the mobile app using the following details:

- Website: <https://edulink.wildern.org>
- Mobile Apps: EduLink One is available from Google Play, Amazon App Store and the Apple App Store.
- Our school ID is: Wildern

All students will be able to log in using their usual school google accounts

Yours sincerely

Mrs N Cowan & Miss H Jones
Deputy Headteachers

