

## FAQs Parents

### ***What time should students arrive at school?***

- School will be open from 8am and students should go to their designated zone until 8.20am when they can then head to their tutor bases.
- Years 7 & 8 should arrive at school by 8.20am and go to their tutor base.
- Year 9 & 10 should arrive at school at 8.30am and go straight to their tutor base.
- Year 11 should arrive at their tutor base by 8.40am.
- We hope that this will help to address large numbers of students walking to school. Students will be reminded to use both sides of the round and be aware of social distancing.

### ***Can I drop my child off?***

We would ask that parents **DO NOT** drive onto the school site to drop off. We have building works underway near the entrance and we want to keep the access as clear as possible, students therefore need to be dropped off prior to the school gates. Wherever possible we are encouraging all students to either walk or cycle.

Click [here](#) to see the Park and Stride options available for Wildern Lane.

### ***What happens if my child travels into school on a bus?***

As parents are aware we do not have specific school buses and so any student using this form of public transport needs to follow the guidance as set by the government or bus company.

### ***What equipment should my child bring into school?***

All students should bring their own stationary equipment such as pens, pencils, rubbers, rulers, glue sticks, maths equipment, and for Year 9 - 11 fully charged Chromebooks.. Specialist equipment will be provided and will have been cleaned prior to and after use, for example keyboards in ICT.

### ***Will the school be providing food?***

The school will provide food but this will be limited and will not include hot meals but some hot snacks. ***(need to add more details when known)***

### ***How will students purchase food safely?***

- We will be adjusting the timing of both breaktimes to 30 minutes each. There will be a rota for different year groups.
- Years 9, 10 and 11 only will purchase any food they require during the first break 11am to 11.30am.
- Years 7 and 8 only will purchase food during the second break between 12.30pm to 1.00pm.
- Students will be allocated a specific food station area based on their year group:
  - Main hall - Year 11 Break 1 and Year 7 Break 2
  - Canteen serverly - Year 10 Break 1 and Year 7 Break 2
  - Red dining hall - Year 9 Break 1 and Year 8 Break 2
- Students are advised to bring their own snacks as they see fit but they are advised not to share these with other students.

### ***Where will students eat their food?***

Each year group will be allocated a specific zone as part of their year group bubble, they will eat in these areas:

- Year 7 – Zone A - Tennis courts
- Year 8 – Zone E - The Piazza
- Year 9 - Zone B - The Astro
- Year 10 – Zone D - Between Block 3 and 5
- Year 11 – Zone C - The Muga and surrounding area

If it is raining students will be able to go to their tutor room to eat.

### ***Are students expected to wear their school uniform?***

All students are expected to return in full school uniform. The scientific advice is that uniforms do not have to be washed every day and so the normal uniform regime operating in each home can resume as usual.

### ***What will happen during PE and changing?***

Any student who has PE or Dance on their timetable will be asked to wear their PE or Dance kit to school on that day. This should be in line with the PE and Dance uniform guidelines as outlined in the student planner. Students are able to wear black sports leggings or black tracksuit bottoms along with their Wildern jumper on colder days.

***Are all year groups going to be in school at the same time?***

The government and the school expectation is that all students return to full time education. We will be staggering each year groups return to school to ensure all students have time to settle in to the new expectations within the school.

***How do you intend to manage the movement around the school site?***

We have created a one way system around the site with clearly marked **IN** and **OUT** doors. This will be explained to the students and they will walk the site with their tutor. Students will also receive a map indicating the different routes around the school.

As per the government guidance, groups can move in the same direction in order for us to operate in a safe manner. We will use as much of the outside space for these transitions as possible. A number of the downstairs classrooms have an exterior door and we will be using these to alleviate any congestion in the corridors. Students must be mindful of moving individually to each new location without congregating as a group.

***Can students cycle to school?***

We actively encourage students to walk or cycle to school. All cycling is permitted and bikes stored in the normal location. Students should do this sensibly and avoid congregating in the bike shed area. Students are reminded to bring bike locks and wear helmets. Students are also encouraged to cycle considerately on the journeys to school and push their bikes once on the school site.

***Mobile Phones***

The school mobile phone policy still applies. Students who have their phone out during the school day without permission will have their phone confiscated. They will be asked to place their phone in an envelope and seal it.

***Will classrooms be cleaned after each session?***

Cleaning each room after each session will not be possible but students and staff will be required to sanitise their hands on entry and exit from the room. Sanitiser will be available in each room. There will be additional cleaning resources in each room if a student wishes to clean their own work space. This needs to be done sensibly and with the teacher's consent. All windows and doors will be open where possible to maintain ventilation. All rooms and desks will be thoroughly cleaned at the end of each day.

***Attendance, what happens if I don't send my child to school?***

The expectation is that all students attend school unless they have a medical condition or are unwell. Contacting the school regarding absence will follow the same process as normal. The school will continue to adhere to its attendance policy from September with regard to absence, exceptional leave and local authority intervention.

- If a student is not attending school due to medical advice a letter from the NHS will need to be provided.
- If a student is not attending school due to a member of their household showing symptoms of Coronavirus or testing positive for Coronavirus then the DfE guidance on this [link](#) should be followed
- If a student is not attending school due to testing positive to COVID-19; then Public Health England advice will be followed.

***How will the school manage any poor behaviour?***

The school will maintain the same high expectations it has in regards to student behaviour. We will however not be removing children to another classroom if their behaviour is inappropriate. Instead they will be removed by Student Services if needed and taken to another appropriate location. For at least the first month we will not be using the detention system. Parents will be contacted by a teacher if there has been a misdemeanour in class that would normally have warranted a detention for example failure to complete homework.

***What will the school do if there is a reported case of Coronavirus?***

Should there be a case of Coronavirus in school the student or staff member will be immediately isolated to the designated isolation room.

Parents will be contacted and the student will be collected as soon as possible. The normal testing practice should then be followed by the family in the first instance.

The school will then use the internal Track and Trace strategy to establish who the child/teacher has come into contact with. At each stage we will follow the Public Health England advice which is largely around testing and isolation for 14 days. We will not close the school unless advised to do so.

***How will you know who the student has come into contact with?***

In each class there will be a strict seating plan with numbered desks. The seating plans for each room will be kept centrally so we will know exactly where the infected student was sitting in every lesson. Students will be made aware in September that this will be a requirement in each class.

***Can I come into the school to speak to a member of staff?***

While we want to remain as open and welcoming as usual parents will not be able to arrive at reception unannounced. An appointment will need to be made with the member of staff concerned by telephoning the school. Our normal policy of responding to concerns via the telephone or in writing will still apply.

If you are collecting a student you will need to report to Reception and follow the guidance and direction from the school receptionist.

***My child is anxious about being in school, where can I access support?***

As a school the wellbeing of our students and staff is of the utmost importance to us. We are aware that for many the transition back into full time education will cause some anxiety and apprehension. The first day back in school will give students an opportunity to focus and reflect on the lockdown period and also ease them back into the new practices and policies at school.

You may also wish to access additional support by contacting Students Services or your child's DoPA. The following websites may also be of help:

[Think Ninja](#)

[Young Minds](#)

[Mind](#)

[Action for Children](#)

[Young Peoples Wellbeing Service YPWS – Teenage Drop-In Center](#)

***Can my child wear a mask in school?***

The Government guidance states that 'The 'catch it, bin it, kill it' approach continues to be very important, so schools must ensure that they have enough tissues and bins available in the school to support pupils and staff to follow this routine. Public Health England does not (based on current evidence) recommend the use of face coverings in schools. This evidence will be kept under review. They are not required in schools as students and staff are mixing in consistent groups, and because misuse may inadvertently increase the risk of transmission. There may also be negative effects on communication and thus education. Face coverings are required at all times

on public transport (for children over the age of 11) or when attending a hospital as a visitor or outpatient.

Students can wear a mask on their way to school and either dispose of this in the bins provided or if a reusable face covering put it in a sealed plastic bag inside their school bag.

***Will you be offering extracurricular activities and clubs, where can I find out about these?***

We will be offering as many of our extracurricular activities as we are able to in line with government guidance. Students can find out which clubs and activities are taking place by speaking to their subject teacher or their Tutor.

***When will school trips start again?***

The government continues to advise against domestic (UK) overnight and overseas educational visits at this stage. We will review our trips policy at the end of October and begin to offer these as soon as we are able to do so safely.