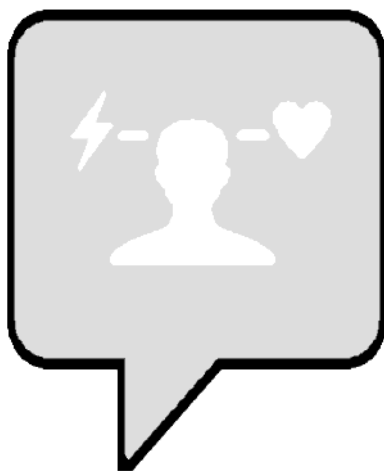


Parent Questionnaire

We sent out a parent survey in June 2021 and had 301 anonymous responses. For this survey, we have taken the steps to publish a summary of the responses as we want to be transparent with you about the positive feedback we have received, as well as the areas you feel we need to improve.

On the following pages you will find a response for each question, a chart showing the views of parents, a summary of more specific feedback and our responses to these. These will include some background information or rationales for why we have certain priorities. Where appropriate we have also added our next steps as a response to this survey for this academic year to help improve our school and parental perception of this or us.



Behaviour & Bullying



Curriculum & Learning



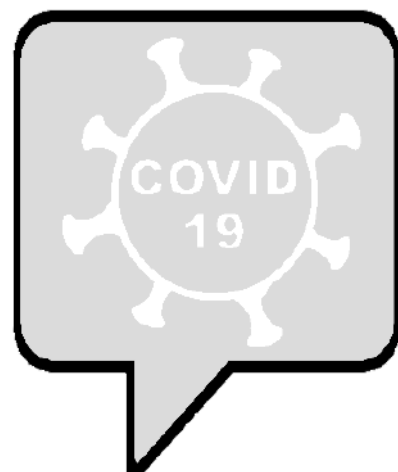
Communication



Reporting on Progress



Creating Active Global Citizens



Covid Steps

For fuller responses, please click on the links on each page. All comments were read and discussed. However, please be aware that not all 301 respondents commented, many comments made were based on a similar theme, some comments were very personal about an individual and so not all comments are included in this document.

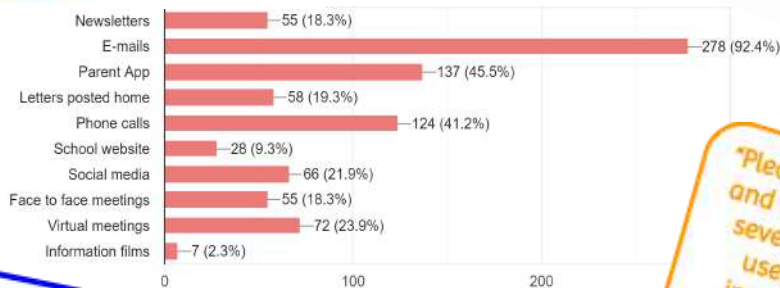
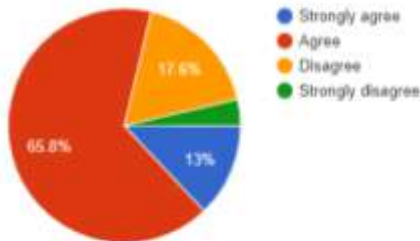




Communication between Wildern and home is effective

What you told us:

- Nearly 80% of you feel that **our communication with you is effective**.
- You use a **variety of ways to access our communications** but prefer our school emails, the INSIGHT Parent App and phonecalls.
- You would **like all our social media platforms to be consistent** in the information they provide.



"The communication has improved with the pars connect emails"

"It depends who you contact whether you get a reply."

"Please make emails short and to the point and information in one place instead of in several social media platforms. It would be useful to have one email of events or important dates each month. I have to follow all social media platforms"

"Messages about events at wildern and reminders are fantastic. The communication during lockdown was excellent. The app provides good immediate feedback about erefs and attendance."

Our response / next steps:

- The **Insight App** provides all parents **live eref and attendance data**, including any WAD reports sent home. We would encourage you to download and use this app (or the desktop version).
- As a school, our intended response times are that we will always endeavour to return telephone calls or emails within 24 hours, and we will respond in writing as required within five to ten working days.
- We are **constantly reviewing the length of emails** / letters sent out to ensure they are **concise and easy to read**, however, we are also aware that in a previous parent survey it was indicated that communication wasn't in depth enough.

Read more parental responses [here](#)

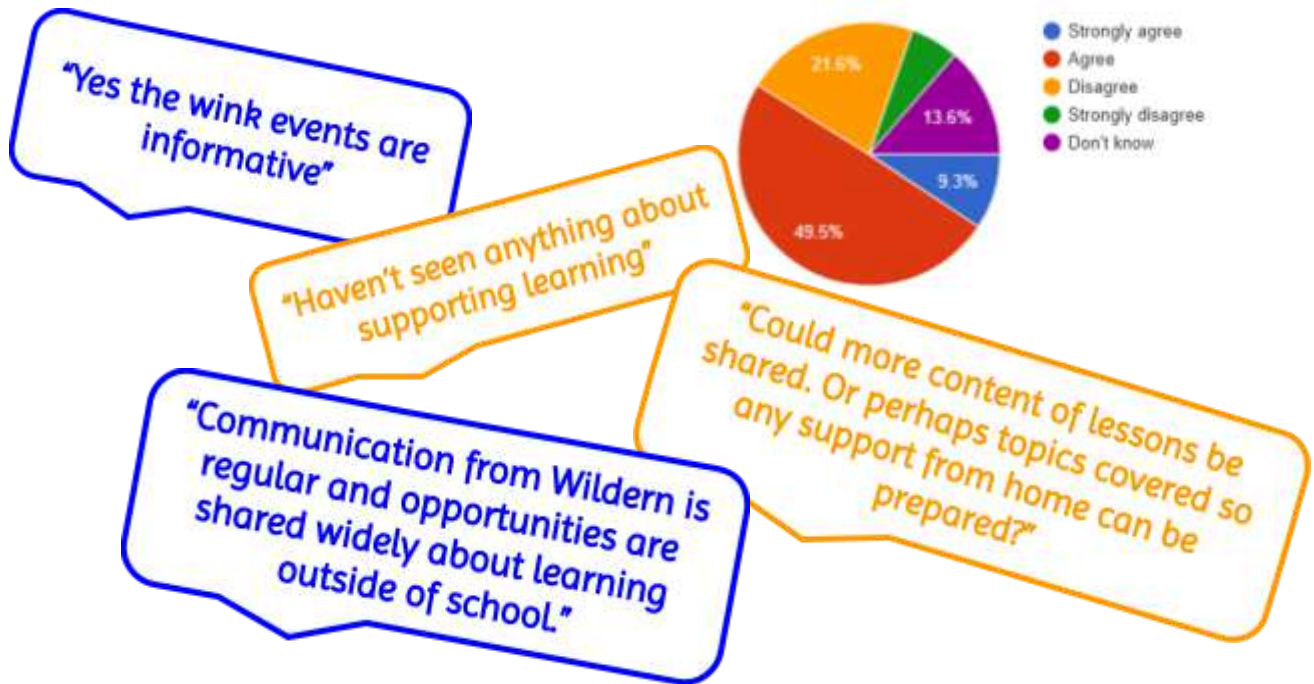




Wildern provides opportunities to explain how parents can support their child's learning outside of school

What you told us:

- The response to our **WINK** (Wildern Interactive Nights of Knowledge) presentations has been **overwhelmingly good** and **they have been highly appreciated**.
- However, some of you are unsure of what support there is available to you as a parent to support your child with their learning.



Our response / next steps:

- There is a **lot of information** that can be found on the **school website** and **members area** about how to support your child's learning outside of school. We as a school need to promote this so that you can find these resources easily. **These can be found [here](#).**
- We send out a **handbook** to parents of each year group which is personalised with up to date **information regarding school systems, subject content and other relevant information** for your child for that academic year. These include **outlines of the topics studied across the year** so you are more informed about your child's learning. **These can be found [here](#).**
- Virtual WINK events are shared via email and available on the Wildern youtube channel. In 2021/22 we are holding a **mixture of virtual and face-to-face WINK evenings**. The programme of these and links to virtual events has been shared and **is available [here](#)** and reminder letters are sent out nearer to each event. The schedule of **WINK sessions provides support for parents on a wide range of pastoral and curriculum areas** including how to support your child with their learning.

Read more parental responses [here](#)



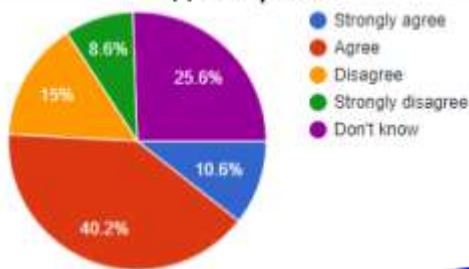


Wildern catering provides a wide range of food options and Wildern encourages my child to walk/cycle to school

What you told us:

- There is a huge range of views regarding our catering options.
- Over 87% of you agree that we encourage your child to walk or cycle to school.

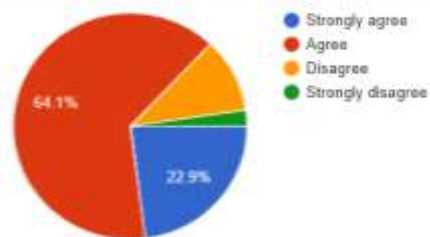
Wildern catering provides a wide range of food options



"Regular newsletters and information sheets help communicate the reasons why walking and cycling is better for the student and the environment."

"Children need to be taught manners when walking to school, they constantly block the path ways, in particular the lower kerb stones where people need to try and safely cross the roads. Parents also need to be encouraged not to collect their children."

Wildern encourages my child to walk/cycle to school



Our response / next steps:

- Our catering at Wildern is brilliant in terms of range and dietary needs however **we need to promote this to parents so you are aware of the choices available to your child.**
- **To ensure our social media accounts have updates of the food available**, including the meal deal of the day and promotions.
- **To explore a weekly or monthly overview** of the meal deals available.
- When available, we work closely with Eastleigh Borough Council to **provide the Bike Doctor at school as well as Bikeability courses.**
- In conjunction with Hedge End Town Council and B&Q **we have the Park and Stride scheme** available to you so that congestion on Wildern Lane is avoided. **We encourage you to use this** for pick ups, drop offs and after school events.
- **Students are regularly reminded** about road safety as well as being more aware of pedestrians on pavements as they are leaving school. To help with this we have **continued to stagger the end of the school day** to reduce the number of students on Wildern Lane at one time.

Read more parental responses [here](#)

